

FAQ (Frequently Asked Questions)

The BabyAuric Cloth Diaper service is now offering service at your daycare!

Disposable diapers are a huge problem for the environment. BabyAuric has been offering an eco-friendly alternative for 15 years with a customer-focused cotton diaper service in Montreal that allows the environmentally conscious parent to reduce their baby's ecological footprint.

Here are some answers to questions you may have regarding our daycare service. If you don't find what you're looking for, contact us: info@bebeauric.com - 514.483.2874

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FAQ (Frequently Asked Questions)

General

Do I need to provide anything?

No! Just send your baby to daycare as usual and BabyAuric coordinates with the daycare for just about everything. We provide training, diapers, diaper covers, liners, bags and pails.



What happens at the end of the day?

Your child will be sent home in a biodegradable diaper, which is included in our service.



How do I sign-up and what happens next?

Head to <https://babyauric.com/product/daycareservice/> , select your daycare and enter your information. You will only be charged the \$5 startup fee.

You will be assigned an exchange day. On that day you bring the BabyAuric provided bag of dirty diapers and you will find your bag of clean diapers waiting for you to bring home.

Once the service starts, we will begin billing your credit card every four weeks (billed in 4 week segments for the next 4 weeks of service).



Can I get the service at home?

Yes! Sign up for at-home service here: <https://babyauric.com/product/homedaycareservice/> , or even better, simply tell us and we'll take care of it.

- You can choose between our all-inclusive service or diapers only service for which you will need a pail and diaper covers.
- We will tell you which day to bring your dirties to the daycare in exchange for clean diapers.
- If you are new to cloth diapering, we have videos and instructional material at BabyAuric.com for you to find out more.




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Washing Process

What is your washing process and can I be assured of absolute cleanliness?

We have 13 stages of washing and rinsing using very high temperatures (up to 160 degrees). Alongside a biodegradable detergent, we have chosen to use bleach in our washing process, as it is the best guarantee against all bacteria.

At the end, the pH of the diapers perfectly matches baby's skin. 

Is the waste water harmful to the environment?

We use biodegradable detergent and we use a chlorine neutraliser to ensure that the run-off water is inert.



Fees

How much does it cost?

- Service at Daycare:
 - \$5 startup fee
 - \$10.25/week
- Home service
 - Startup fee waived
 - \$12/week for diapers only
 - \$17/week for the all-inclusive package
 - \$8/week for the washcloth service add-on

You will be billed every four weeks.



What if I go on vacation?

You will not be charged for weeks that you do not use the service. Simply inform us two weeks in advance so we may adjust our service at the daycare. This applies for full weeks only, single days will not be credited.



Are municipal subsidies available?

Municipal subsidies are available for home use, please visit BabyAuric.com/subsidies or the webpage of your municipality for more information. We are working with municipalities to push

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for subsidies for daycares and we encourage parents to get involved by calling their local elected officials and making their wishes known!



Diapers

What do the diapers look like?

BabyAuric supplies a flat, rectangular shaped diaper called a Pre-Fold. Using a Pre-Fold diaper is extremely effective when you secure it with a properly fitting, waterproof diaper cover. Using fitted diaper covers to hold the diapers in place instead of old fashioned diaper pins brings modern convenience to the age old tradition.



Does each child have their own diapers?

No. At each change, the child will be placed in a hospital-grade laundered Pre-Fold and diaper cover. Our washing process ensures that every diaper is 100% clean and bacteria free.

Will my child's clothes fit with the diapers?

Cloth diapers are definitely more bulky than disposables but most clothes will stretch to fit over them. No skinny jeans however...;-)



Will the diapers leak?

When used properly with quality covers, leaks should be rare. Your daycare will be trained to ensure proper folding and fitment.



Service at home

What if I don't know how to use cloth diapers?

Welcome to cloth diapering! We have a number of resources on our website on how to use cloth diapers. We have taught hundreds of people how to use them and we are confident that you can learn too!



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Will I ever run out of diapers?

You will never run out of clean diapers. BabyAuric will adjust the delivery quantities to ensure you and your baby's needs are met



How do I transport the diapers to and from the daycare?

BabyAuric provides you a bag with your clean diapers. Use the bag to line your pail and put the dirty diapers in the pail. At the end of your week, take the bag out to transport it to the daycare where you will exchange it for a new bag with a fresh set of diapers.



Do I need to dispose of solid materials in the toilet?

Yes and we recommend using the biodegradable liners for that purpose.



Does the pail smell?

The pail has an area in the lid in which to place a carbon filter for odour control. Of course, when opening the pail near the end of your delivery cycle, there will be some odour, but you will become an expert at closing the lid at lightning speed.



Can I choose my own delivery day?

A delivery day will be assigned to you based on the logistics of your daycare's location and schedule.



What if I go on vacation?

If we don't provide clean diapers, or if we don't clean dirty diapers, there is no charge (please note that soiled diapers need to be picked up on a weekly basis regardless if you are going to use cleans ones or not, so please advise us two weeks in advance when you plan to be away so we can optimise your situation and charges). Unused weeks are credited to the last 4 weeks payment.



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What if I bought your pail and have no use for it at the end of the service?

When the diaper service is no longer required, you may choose to return the pail for a refund of \$10. BabyAuric encourages reuse and recycling.



What if I forget to bring my dirty diapers for exchange?

You will always have clean diapers weekly. If you forget to bring your dirties on your set delivery day, you will still have your clean diapers there regardless. The dirty diapers, however, do need to be picked up.

You have two options:

a. You can drop your dirties off at the BabyAuric office in Lachine (no additional fee applies for all bags delivered before 9 am, on the day following the Missed Exchange).

b. We will arrange a return pick-up at your home address and a \$20.00 Missed Pick-Up Charge will be applied.

If we cannot pick up the dirties for a full week for whatever reason a \$50.00 Stained Diaper Charge will be applied.



The Skinny On Cotton

Is it truly better for the environment?

The production of disposable diapers uses an enormous amount of renewable and non-renewable resources such as wood, oil, and water, which all must be harvested or extracted from fragile ecosystems, then transported and transformed using massive amounts of electricity. They are then packaged using yet more plastic and cardboard and transported to their end user. After use, it will take 300-500 years to decompose in a landfill (if ever; landfills are not ideal environments for decomposition!) During its time in a landfill, it will release gases which are harmful to the environment. While the production of and laundering of cloth diapers also uses resources, the environmental impact is unquestionably far less with cloth than with disposables.



What about the water used for washing cotton diapers?

The main argument against cotton diapers is the water and energy used in washing them. While this is a valid concern, industrial washing through a diaper service uses less water per diaper

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then home laundering. Also, the waste water produced from washing our diapers is benign as we use a chlorine neutraliser, while the waste water from the manufacture of the pulp, paper, and plastics used in disposable diapers contains dioxins, solvents, sludge, and heavy metals.



Is it truly better for my baby?

Studies have shown that cotton diapered babies get fewer rashes and toilet train earlier, and that baby boys have lower scrotal temperatures (which may be better for their fertility later in life)

